

Volunteers Task Force

2018 Convention Workshop Summary: The Impacts
of USMS Volunteers

Communication, Community, Education

Impacts for MEMBERS:

- Providing Knowledge
- Communication- Information & support
- Sense of community
- Getting to know each other - (Leaders and Members)
- Engage them in activity
- Communication and encouragement
- Help Run LMSC
- Run Meets / clinics/fitness events/OW
- Sharing knowledge that member doesn't have, with the impact being deeper connection or more positive experience for the member. The action of sharing knowledge could happen in many ways
- List volunteer opportunities
- Ensure activities/programs/events are accessible to members
- Provide guidance to new volunteers allowing the match between volunteer potential and opportunity

Impacts for LMSCs:

- Creating community
- Communication
- Offer specialty support
- Ensure potential members know how and why to join USMS in order to increase membership
- Communicate with members/ Represent members at national communication
- Networking
- Accessibility to resources
- Marketing/club awareness
- helps LMSC avoid having to hire someone permanently or temporarily to fulfill specific roles
- Other LMSC's with a large geography, how can we leverage the challenges and successes from other similar LMSC's for success

Impacts for USMS:

- Provide man power
- Communication between national and membership
- Communication between all levels down to the members
- Knowledge- new ideas/best practice
- Bring back ideas to LMSCs
- Report back to your team-national is doing
- Create a sense of camaraderie and shared community to better support the organization/event at hand
- Feedback on tech programs/ support feedback
- Identify the sports transition & evolution to better serve the swimmer

Impacts for Each Other:

- Connections/ Camaraderie
- Facebook Friends (friendship)
- Do social activities
- Discussions of each other's interests (including outside of volunteering or swimming)
- Common activity to develop a bond in swimming/club
- Making friends, learning something new, having an impact alongside like-minded people, working collaboratively towards a common goal, peer to peer mentorship
- Sharing ideas/communication
- Getting to know each other better
- Provide emotional support and encouragement in conflicts and personal troubles

Organization Culture & Leadership Training

Impacts for MEMBERS:

- Inclusion
- Mentorship
- Hospitable
- Friendship
- New person perspective (listen from this new person perspective?)
- Welcome all/communicate
- Understand/Contribute to the Mission
- Complete the job they're assigned to do
- Provide a positive experience for members/ welcoming
- Positive leadership
- Courage to speak about needs and experiences. Humility - understand that no one knows everything. Civility and respect.
- Seek to understand as much as to be understood. Respect. Assume good intentions.
- Improve service quality by LMSC

Impacts for LMSCs:

- Open/embrace newbies
- Bring in new volunteers from new teams
- Results & positive change
- Strategic planning
- Provide mentorship & resources for dev of current programs
- Guidance on governing structure & governing docs
- Obtaining & develop volunteers
- Assist goals to further benefit all members

Impacts for USMS:

- Help recruit membership
- Get a voice to help make bigger changes
- Court new members (volunteers are part of the USMS sales force)
- Developing ambassadorship qualities
- Voice for other swimmers (all member segments)
- Bring new ideas
- Bring new ideas/provide positive energy
- Completion of task. (not just starting something, but finishing it!)
- Consistency in operations/policy
- Protect the organization from legal troubles.
- Volunteer leadership (policy)

Impacts for Each Other:

- Respect
- Build from each others ideas
- Dedication
- Enthusiasm/ Inspiration/ Encourage/ Support
- Listening
- Helpful
- Recruit and develop future volunteers
- Build each other up, empower each other and build relationships, connections
- Volunteers need to identify fellow swimmers that should be elevated for leadership in the sport/ Recruit volunteers
- Build each other up, empower each other and build relationships, connections