

# United States Masters Swimming 

## Member Survey

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1. How many total years have you been a member of U.S. Masters Swimming (USMS)?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :--- | :---: |
| 1 | $0-1$ |  |  | 1,639 |
| 2 | $2-4$ |  | $20 \%$ |  |
| 3 | $5-7$ |  | 2,510 | $30 \%$ |
| 4 | $8-10$ | - | 1,178 | $14 \%$ |
| 5 | $11-15$ |  | 758 | $9 \%$ |
| 6 | $16-20$ |  | 838 | $10 \%$ |
| 7 | $21-25$ |  | 459 | $6 \%$ |
| 8 | $26+$ |  | 514 | $5 \%$ |
|  | Total |  | 540 | $6 \%$ |

2. Do you renew your USMS membership every year or do you skip some years?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | ---: | :---: |
| 1 | Every year |  | 6,954 | $86 \%$ |
| 2 | Skip years |  |  | 1,175 |
|  | Total |  | $14 \%$ |  |

3. What are your reasons for not renewing your USMS membership every year? Please indicate your level of agreement or disagreement with each of the following statements.
Scale 1-5

| \# | Question | Strongly <br> Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Responses | Mean |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | I am too busy with work. | 230 | 221 | 238 | 336 | 117 | 1,142 | 2.90 |
| 2 | I am too busy with family. | 215 | 253 | 255 | 304 | 104 | 1,131 | 2.85 |
| 3 | I am too busy with other commitments. | 187 | 198 | 246 | 412 | 96 | 1,139 | 3.03 |
| 4 | I want to focus on another sport. | 338 | 331 | 222 | 190 | 47 | 1,128 | 2.36 |
| 5 | I forget to rejoin. | 399 | 281 | 217 | 171 | 59 | 1,127 | 2.30 |
| 6 | I have an injury or health issues. | 379 | 286 | 211 | 166 | 86 | 1,128 | 2.37 |
| 7 | I don't want to compete every year. | 259 | 200 | 234 | 320 | 118 | 1,131 | 2.86 |
| 8 | I want to take a mental break from swimming. | 390 | 313 | 268 | 117 | 27 | 1,115 | 2.17 |
| 9 | I am more likely to join when I am the youngest in my age group. | 533 | 341 | 193 | 37 | 9 | 1,113 | 1.79 |
| 10 | I do not feel the membership is worth the price. | 436 | 322 | 262 | 77 | 19 | 1,116 | 2.03 |
| 11 | Other | 48 | 14 | 91 | 32 | 122 | 307 | 3.54 |

4. Please rate your level of interest in the following annual membership registration options.

## Scale 1-5

| \# | Question | Not at all <br> interested | - | Moderately <br> interested | - | Highly <br> interested | Responses |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: | Mean

5. Describe yourself as a swimmer. Please select all that apply.

| $\#$ | Answer |  | Response | $\%$ |
| :--- | :--- | :--- | :--- | :--- |
| $\mathbf{2}$ | Fitness swimmer - I do not compete in <br> meets or open water competitions. <br> Competitive pool swimmer - I usually <br> compete in at least one swim <br> competition in a pool per year. |  | 2,118 | $26 \%$ |
| 3 | Open water swimmer - I usually compete <br> in least one open water swim <br> competition per year. |  | 4,969 | $62 \%$ |
| 4 | Triathlete |  | 2,849 | $36 \%$ |
| 5 | Other |  | 1,988 | $25 \%$ |

6. USMS would like to help you reach your fitness goals. Please rate your level of interest in the following fitness programs. Scale 1-5

| \# | Question | Not at all interested | - | Moderately interested | - | Very interested | Responses | Mean |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Tracking of 15-30 minute fitness swims with potential for recognition. | 551 | 216 | 348 | 133 | 93 | 1,341 | 2.26 |
| 2 | Tracking of 15-30 minute fitness kicks with potential for recognition. | 665 | 253 | 255 | 92 | 72 | 1,337 | 1.99 |
| 3 | Tracking of 15-30 minute fitness pulls with potential for recognition. | 634 | 239 | 278 | 107 | 74 | 1,332 | 2.06 |
| 4 | Online support community for fitness swimmers with likeminded goals, such as weight loss or swim technique improvement, etc. | 261 | 150 | 340 | 291 | 309 | 1,351 | 3.18 |
| 5 | An online fitness calendar that can be customized to meet your goals, such as total yardage per week, weight loss objectives, lowering blood pressure, etc. | 274 | 132 | 300 | 297 | 348 | 1,351 | 3.23 |
| 6 | Dryland training programs and information for fitness swimmers. | 169 | 128 | 288 | 345 | 421 | 1,351 | 3.53 |

7. Please list any other products or services that USMS can provide that would help you meet your fitness goals.

The following list shows themes that were apparent in the responses.

1. They want recognition for their involvement and success. Years of involvement pins or caps, mileage completed rewards were desired.
2. Some mention that they love the FLOG. Others are asking for a program exactly like it. The current FLOG needs to be promoted to the membership and encouraged by LMSC's and coaches.
3. This group is craving information: stroke videos, workouts, tips, diet information, etc.
4. Many mention they would like to try a meet but are afraid to do it and don't know who to ask to get started.
5. Have free entry fees for a members first swim meet.
6. Website info on cramps, joint health, and general health information. Provide a forum where fitness/coaches/health professionals can provide feedback for member questions.
7. For each of the USMS membership benefits below, please rate its value to you. Scale 1-5

| \# | Question | No value | - | Moderate value | - | High value | Don't know enough about it to determine value | Responses | Mean |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Liability and accident insurance (medical and dental) while participating in USMS insured activities | 1,473 | 853 | 1,575 | 799 | 1,875 | 1,190 | 7,765 | 2.64 |
| 2 | Accidental death and disability coverage while participating in USMS insured activities | 1,549 | 941 | 1,555 | 809 | 1,673 | 1,233 | 7,760 | 2.54 |
| 3 | Bi-monthly SWIMMER magazine | 247 | 382 | 1,459 | 1,669 | 3,778 | 233 | 7,768 | 3.98 |
| 4 | Monthly STREAMLINES enewsletter | 377 | 747 | 2,142 | 1,802 | 2,408 | 241 | 7,717 | 3.56 |
| 5 | Recognition for USMS Top 10/All American status | 1,431 | 1,169 | 1,633 | 976 | 1,947 | 578 | 7,734 | 2.88 |
| 6 | Over 500 USMS sanctioned swim events | 516 | 564 | 1,393 | 1,371 | 3,427 | 461 | 7,732 | 3.67 |
| 7 | USMS One-Hour Postal National Championship | 1,349 | 1,128 | 1,750 | 903 | 1,270 | 1,307 | 7,707 | 2.44 |
| 8 | USMS 3000/6000 Postal National Championships | 1,593 | 1,417 | 1,625 | 687 | 754 | 1,601 | 7,677 | 2.06 |
| 9 | USMS 5K/10K Postal National | 1,631 | 1,408 | 1,596 | 682 | 732 | 1,609 | 7,658 | 2.04 |


|  | Championships |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 10 | Go the Distance Program | 1,236 | 1,028 | 1,299 | 749 | 1,249 | 2,095 | 7,656 | 2.15 |
| 11 | Check-off Challenge | 1,299 | 1,141 | 1,462 | 759 | 654 | 2,296 | 7,611 | 1.88 |
| 12 | Opportunity to compete in the USMS Spring Nationals (short course yards) | 1,045 | 890 | 1,360 | 1,056 | 2,436 | 929 | 7,716 | 3.02 |
| 13 | Opportunity to compete in the USMS Summer Nationals (long course meters) | 1,238 | 1,058 | 1,599 | 1,042 | 2,013 | 782 | 7,732 | 2.89 |
| 14 | Opportunity to compete in the USMS Open Water National Championships | 1,985 | 1,336 | 1,501 | 856 | 1,178 | 851 | 7,707 | 2.40 |
| 15 | Opportunity to serve in a leadership role with your Local Masters Swimming Committee (LMSC) | 1,994 | 1,786 | 1,771 | 657 | 601 | 905 | 7,714 | 2.14 |
| 16 | Exclusive USMS sponsor discounts | 934 | 1,158 | 2,080 | 1,240 | 1,566 | 731 | 7,709 | 2.89 |
| 17 | USMS Facebook fan page | 2,699 | 1,469 | 1,418 | 669 | 604 | 834 | 7,693 | 2.03 |
| 18 | USMS YouTube video page | 2,289 | 1,448 | 1,414 | 760 | 692 | 1,079 | 7,682 | 2.07 |

9. Please feel free to provide comments about the above benefits and/or suggest other benefits that you would like to see included in your membership.

295 respondents answered this question. Trends from the responses are below.

1. People like the sponsor discounts this year. Even larger discounts are desired.
2. Could we include more in the national championship? Lower time standards.
3. Many are unaware of the benefits. Survey acted as a promotional tool for USMS.
4. Some love the online workouts while others ask that you provide them. Promote current offerings.
5. Some mention that the only reason they join is to swim in meets.
6. Many question the value of the insurance.

## 10. Please rate the value of the following usms.org website services. Scale 1-5

| \# | Question | No value | - | Moderate Value | - | High value | Don't know enough about it to determine value | Responses | Mean |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Individual event ranking standings | 968 | 784 | 1,641 | 1,142 | 2,256 | 723 | 7,514 | 3.10 |
| 2 | Find a place to swim assistance | 331 | 425 | 1,275 | 1,464 | 3,653 | 405 | 7,553 | 3.86 |
| 3 | Weekly stories on Masters swimmers and clubs | 553 | 1,055 | 2,598 | 1,683 | 1,304 | 338 | 7,531 | 3.15 |
| 4 | Training and technique articles | 125 | 262 | 1,061 | 1,871 | 3,957 | 279 | 7,555 | 4.12 |
| 5 | USMS event schedule | 370 | 540 | 1,304 | 1,756 | 3,279 | 286 | 7,535 | 3.82 |
| 6 | Fitness logs (FLOGS) | 852 | 1,081 | 1,531 | 1,140 | 1,732 | 1,158 | 7,494 | 2.78 |
| 7 | Discussion forums | 837 | 1,213 | 2,057 | 1,431 | 1,206 | 755 | 7,499 | 2.83 |
| 8 | Swimming workouts | 293 | 533 | 1,493 | 1,887 | 2,912 | 419 | 7,537 | 3.71 |
| 9 | USMS rules and regulations | 522 | 961 | 1,982 | 1,658 | 1,980 | 401 | 7,504 | 3.32 |
| 10 | Online membership card retrieval | 178 | 262 | 947 | 1,264 | 4,493 | 393 | 7,537 | 4.12 |
| 11 | Online club rosters | 613 | 856 | 1,761 | 1,414 | 2,040 | 788 | 7,472 | 3.14 |

11. When you join/renew USMS through a yearly membership, what would you like to receive from USMS? Please check all that apply.

| $\#$ | Answer |  | Response | $\%$ |
| :--- | :--- | :--- | :---: | :---: |
| 1 | Nothing. Email confirmation of paid <br> membership is all I need. |  |  | 2,698 |
| 2 | Mailed membership welcome letter. |  | $36 \%$ |  |
| 3 | Emailed membership welcome letter. |  | 323 | $4 \%$ |
| 4 | Mailed membership registration card. |  | 1,576 | $21 \%$ |
| 5 | Emailed membership registration card. |  | 2,543 | $34 \%$ |
| 6 | USMS bag tag. |  | 3,712 | $49 \%$ |
| 7 | USMS sticker. |  | 2,890 | $39 \%$ |
| 8 | Other |  | 2,493 | $33 \%$ |

12. What is your interest level in purchasing the following products if they are produced by USMS? Scale 1-5

| \# | Question | Not at all <br> interested | - | Moderately <br> interested | - | Very <br> interested | Responses | Mean |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Masters swim <br> training videos. | 2,428 | 1,672 | 2,019 | 684 | 604 | 7,407 | 2.37 |
| Masters swim <br> technique videos. | 2,178 | 1,429 | 2,097 | 921 | 804 | 7,429 | 2.56 |  |
| Masters swim <br> clinics in your <br> area. | 1,386 | 1,026 | 2,194 | 1,431 | 1,410 | 7,447 | 3.06 |  |
| USMS logo <br> merchandise. | 1,928 | 1,732 | 2,144 | 989 | 627 | 7,420 | 2.55 |  |
| A cyber-coach <br> who emails you <br> workouts. | 2,491 | 1,570 | 1,775 | 855 | 726 | 7,417 | 2.43 |  |

13. What suggestions do you have for new/other USMS products that could enhance your swimming experience?

Trends of the 386 that commented are below.

1. One swimmer Magazine per house hold. Some houses have numerous members.
2. Products and hints that help cross-training. Dryland training help.
3. More interactive version of FLOG (calorie counting feature).
4. Virtual meets where swimmers race at their pool and then enter their time to see where they place. Dual meets between different clubs virtually.
5. Online videos.
6. Make website easier to navigate. Hard to find things. Too busy.
7. Coach advice online. Assistant to in dependent swimmers.
8. Nutrition guides. Diet help.
9. Keep website up to date. Event schedule and places to swim are out of date. Not all meets included in event rankings.

## 14. Please estimate the number of times per year you purchase the following: Scale 1-8

| \# | Question | Never | 1-2 <br> times <br> per year | 3-4 <br> times <br> per <br> year | 5-6 <br> times <br> per <br> year | 7-8 <br> times <br> per <br> year | $\begin{aligned} & \text { 9-10 } \\ & \text { times } \\ & \text { per } \\ & \text { year } \end{aligned}$ | 11-12 <br> times <br> per <br> year | $13+$ <br> times per year | Responses | Mean |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Swim suits | 95 | 4,470 | 2,047 | 544 | 160 | 61 | 20 | 22 | 7,419 | 2.54 |
| 2 | Swim caps | 2,407 | 3,413 | 1,041 | 297 | 93 | 38 | 11 | 14 | 7,314 | 1.97 |
| 4 | Swim goggles | 135 | 4,612 | 1,913 | 511 | 129 | 68 | 20 | 25 | 7,413 | 2.50 |
| 5 | Shampoo | 894 | 999 | 1,619 | 1,484 | 795 | 587 | 393 | 553 | 7,324 | 3.87 |
| 6 | Lotion | 1,664 | 1,264 | 1,340 | 1,141 | 660 | 463 | 278 | 442 | 7,252 | 3.36 |
| 7 | Ear drying solution | 5,065 | 1,284 | 460 | 222 | 107 | 57 | 31 | 50 | 7,276 | 1.57 |
| 8 | Running shoes | 1,385 | 4,395 | 1,144 | 283 | 87 | 24 | 5 | 15 | 7,338 | 2.11 |
| 9 | Dryland workout apparel | 1,560 | 3,149 | 1,570 | 617 | 196 | 112 | 43 | 60 | 7,307 | 2.39 |
| 10 | Sunglasses | 1,617 | 5,053 | 463 | 118 | 32 | 16 | 2 | 7 | 7,308 | 1.90 |
| 11 | Massages | 3,403 | 1,610 | 705 | 473 | 249 | 215 | 263 | 387 | 7,305 | 2.48 |
| 12 | Swim paddles | 4,054 | 3,154 | 59 | 18 | 2 | 2 | 1 | 1 | 7,291 | 1.46 |
| 15 | Pull buoys | 4,135 | 3,106 | 36 | 12 | 1 | 1 | 1 | 0 | 7,292 | 1.44 |
| 16 | Fins | 3,283 | 3,908 | 78 | 11 | 6 | 2 | 0 | 1 | 7,289 | 1.57 |
| 13 | Sunscreen | 757 | 2,731 | 1,903 | 1,030 | 423 | 203 | 104 | 153 | 7,304 | 2.92 |
| 14 | Wetsuits | 5,250 | 1,935 | 37 | 9 | 2 | 2 | 1 | 2 | 7,238 | 1.29 |

15. I am more likely to buy a product or service from a company that is a sponsor or advertiser with USMS.

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Strongly disagree |  | 278 | $4 \%$ |
| 2 | Somewhat disagree | Neither agree nor disagree |  | 360 |
| 3 | Somewhat agree |  | 2,515 | $34 \%$ |
| 4 | Strongly Agree |  | 3,109 | $42 \%$ |
|  | Total |  | 1,074 | $15 \%$ |

16. Currently, USMS provides recognition of swim accomplishments through the Top 10 Program. The Top 10 in each age group and in each event are listed on the USMS website. Have you ever received a USMS Top 10 Award?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Yes |  | 1,601 | $22 \%$ |
| 2 | No |  | 5,494 | $74 \%$ |
| 3 | Don't recall |  | 291 | $4 \%$ |
|  | Total |  | 7,386 | $100 \%$ |

17. Would you like to see this program extended to include more swimmers?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | No, keep it Top 10 only |  | 1,894 | $26 \%$ |
| 2 | Yes, include Top 25 |  |  | 1,515 |
| 3 | Yes, include Top 50 |  | $21 \%$ |  |
| 4 | Yes, include Top 100 |  | 419 | $6 \%$ |
| 5 | Yes, include Top 200 |  | 497 | $7 \%$ |
| 6 | Yes, include Top 250 |  | 223 | $3 \%$ |
| 8 | No preference |  | 2,788 | $38 \%$ |
|  | Total |  | 7,378 | $100 \%$ |

The following questions were designed to be compared to another survey being sent to former USMS members that did renew their membership.
18. The next set of questions is about your experience with your Masters club. Do you practice with a club or do you swim alone?

| $\#$ | Answer |  | Response | $\%$ |
| :--- | :--- | :--- | :---: | :---: |
| 1 | Always alone |  |  | 1,028 |
| 2 | Usually alone but sometimes with a club |  | $14 \%$ |  |
| 3 | Half and half |  |  |  |
| 4 | Usually with a club but occasionally <br> alone |  | 928 | $13 \%$ |
| 5 | Always with a club |  | 770 | $10 \%$ |
|  | Total |  | 2,568 | $35 \%$ |

## 19. The practice times offered by my Masters club are convenient.

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Strongly Disagree |  | 149 | $2 \%$ |
| 2 | Disagree |  | 548 | $9 \%$ |
| 3 | Neither Agree nor Disagree |  | 789 | $12 \%$ |
| 4 | Agree |  | 2,860 | $45 \%$ |
| 5 | Strongly Agree |  | 1,970 | $31 \%$ |
|  | Total | 6,316 | $100 \%$ |  |

20. My Masters club offers enough practices each week.

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Strongly Disagree |  | 118 | $2 \%$ |
| 2 | Disagree |  | 711 | $11 \%$ |
| 3 | Neither Agree nor Disagree |  | 742 | $12 \%$ |
| 4 | Agree |  | 2,629 | $42 \%$ |
| 5 | Strongly Agree |  | 2,117 | $34 \%$ |
|  | Total | 6,317 | $100 \%$ |  |

21. To your knowledge, how many swim practices are held each week by your Masters club?

| $\#$ | Question | 0 <br> times <br> per <br> week | 1 <br> time <br> per <br> week | 2 <br> times <br> per <br> week | 3 <br> times <br> per <br> week | 4 <br> times <br> per <br> week | 5 <br> times <br> per <br> week | 6 <br> times <br> per <br> week | 7 <br> times <br> per <br> week | Responses | Mean |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{1}$ | Morning | 380 | 504 | 409 | 1,128 | 724 | 910 | 1,148 | 716 | 5,919 | 5.06 |
| 3 | Mid-day | 1,729 | 205 | 366 | 474 | 172 | 930 | 173 | 181 | 4,230 | 3.36 |
|  | Evening <br> or night | 952 | 206 | 1,051 | 851 | 809 | 971 | 214 | 150 | 5,204 | 3.94 |

22. Roughly, how many swimmers are in your Masters club?

| $\#$ | Answer |  | Response | $\%$ |  |
| :---: | :--- | :--- | :--- | :---: | :---: |
| 1 | Fewer than 10 |  |  | 362 | $7 \%$ |
| 2 | $10-29$ |  |  | 1,433 | $26 \%$ |
| 3 | $30-49$ |  |  | 1,009 | $18 \%$ |
| 4 | $50-69$ |  | 649 | $12 \%$ |  |
| 5 | $70-99$ |  |  | 541 | $10 \%$ |
| 6 | $100+$ |  | 1,483 | $27 \%$ |  |
|  | Total |  | 5,477 | $100 \%$ |  |

23. When you practice, how many other Masters swimmers are in attendance?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | $0-10$ |  | 1,654 | $26 \%$ |
| 2 | $11-20$ |  | 2,047 | $33 \%$ |
| 3 | $21-30$ |  | 1,450 | $23 \%$ |
| 4 | $31-40$ |  | 720 | $11 \%$ |
| 5 | $40+$ |  | 399 | $6 \%$ |
|  | Total |  | 6,270 | $100 \%$ |

24.     - 

| \# | Question | Too <br> few | - | Just <br> right | - | Too <br> many | Responses | Mean |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | The number of Masters swimmers at <br> an average practice is | 405 | 687 | 4,243 | 743 | 160 | 6,238 | 2.93 |

25. When you practice, how many lanes are typically available to your Masters club?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | 1 |  |  | 59 |
| 2 | 2 |  |  | $1 \%$ |
| 3 | 3 |  | 213 | $3 \%$ |
| 4 | 4 |  | 590 | $9 \%$ |
| 5 | 5 |  | 906 | $14 \%$ |
| 6 | 6 |  | 849 | $14 \%$ |
| 7 | 7 |  | 1,712 | $27 \%$ |
| 8 | 8 |  |  | 1,017 |
| 9 | $9+$ |  | 661 | $16 \%$ |
|  |  |  | $11 \%$ |  |
|  | Total |  | 6,250 | $100 \%$ |

26. How much time do you spend traveling to practice (one way)?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Less than 10 minutes |  | 2,758 | $38 \%$ |
| 2 | $11-20$ minutes |  | 2,900 | $40 \%$ |
| 3 | $21-30$ minutes |  | 1,079 | $15 \%$ |
| 4 | $31-40$ minutes |  | 316 | $4 \%$ |
| 5 | $41-50$ minutes |  | 125 | $2 \%$ |
| 6 | $51-60$ minutes |  | 55 | $1 \%$ |
| 8 | $61+$ minutes |  | 37 | $1 \%$ |
|  | Total |  | 7,270 | $100 \%$ |

27.     - 

| $\#$ | Question | Completely <br> unreasonable | - | Reasonable | - | A great <br> value | Responses | Mean |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | The price I pay for <br> Masters swim <br> practice is | 137 | 668 | 3,499 | 790 | 1,980 | 7,074 | 3.54 |

28.     - 

| \# | Question | Never | Once a <br> year | Quarterly | Once a <br> month | Weekly | Responses | Mean |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{1}$ | How often does your <br> Masters club have <br> organized social events?How often do you <br> participate in your Masters <br> club's social events? | 1,260 | 2,144 | 2,396 | 813 | 189 | 6,802 | 2.49 |

29. Next, please tell us about your swimming experiences. Before joining Masters swimming (possibly many years before joining), in which of the following competitive swimming programs did you participate? Check all that apply.

| $\#$ | Answer |  | Response | $\%$ |
| :--- | :--- | :--- | :---: | :---: |
| 1 | None |  |  | 2,147 |
| 2 | Youth competitive summer leagues |  | $29 \%$ |  |
| 3 | Youth competitive age group team (year <br> round) |  | 2,311 | $32 \%$ |
| 4 | High school swim team |  | 2,824 | $39 \%$ |
| 5 | College swim team |  | 3,616 | $50 \%$ |
| 6 | Water polo | 2,412 | $33 \%$ |  |
| 7 | Synchronized swimming |  | 307 | $14 \%$ |
| 8 | Lifeguarding |  | 304 | $4 \%$ |

30. How many years passed between your youth swimming experience and joining Masters swimming?

| $\#$ | Answer |  | Response | $\%$ |  |
| :---: | :--- | :--- | :--- | :---: | :---: |
| 1 | $0-5$ |  |  |  | 1,073 |
| 2 | $6-10$ |  |  | $18 \%$ |  |
| 3 | $11-15$ |  |  | 839 | $14 \%$ |
| 4 | $16-20$ |  | 737 | $13 \%$ |  |
| 5 | $21-25$ |  | 830 | $14 \%$ |  |
| 6 | $26-30$ |  |  | 705 | $12 \%$ |
| 7 | $30+$ |  | 579 | $10 \%$ |  |
|  | Total |  | 1,083 | $19 \%$ |  |

31. Please rate your level of fitness when you started Masters swimming.

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :--- | :---: | :---: |
| 1 | Very Low |  | 325 | $4 \%$ |
| 2 | - |  | 423 | $6 \%$ |
| 3 | - |  | 840 | $12 \%$ |
| 4 | - |  | 655 | $9 \%$ |
| 5 | Moderate |  | 1,975 | $27 \%$ |
| 6 | - |  | 973 | $13 \%$ |
| 7 | - | 1,096 | $15 \%$ |  |
| 8 | - |  | 531 | $7 \%$ |
| 9 | Very High |  | 477 | $7 \%$ |
|  | Total |  | 7,295 | $100 \%$ |

Mean is 5.24.
32. Please rate your level of fitness now.

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Very Low |  | 21 | $0 \%$ |
| 2 | - |  | 36 | $0 \%$ |
| 3 | - |  | 94 | $1 \%$ |
| 4 | - | 134 | $2 \%$ |  |
| 5 | Moderate |  | 785 | $11 \%$ |
| 6 | - | 1,110 | $15 \%$ |  |
| 7 | - | 2,309 | $32 \%$ |  |
| 8 | - |  | 1,689 | $23 \%$ |
| 9 | Very High |  | 1,112 | $15 \%$ |
|  | Total |  | 7,290 | $100 \%$ |

Mean is 7.02.
33. Please rate your swimming ability when you started Masters swimming.

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Beginner |  | 476 | $7 \%$ |
| 2 | - | 410 | $6 \%$ |  |
| 3 | - |  | 672 | $9 \%$ |
| 4 | - | 539 | $7 \%$ |  |
| 5 | Intermediate |  | 1,284 | $18 \%$ |
| 6 | - | 783 | $11 \%$ |  |
| 7 | - | 1,033 | $14 \%$ |  |
| 8 | - |  | 752 | $10 \%$ |
| 9 | Advanced |  | 1,350 | $18 \%$ |
|  | Total |  | 7,299 | $100 \%$ |

[^0]
## 34. Please rate your ability now.

| $\#$ | Answer |  | Response | $\%$ |
| :--- | :--- | :--- | :---: | :---: |
| 1 | Beginner |  |  | 15 |
| 2 | - |  | $0 \%$ |  |
| 3 | - |  | 137 | $1 \%$ |
| 4 | - | 227 | $3 \%$ |  |
| 5 | Intermediate |  | 738 | $10 \%$ |
| 6 | - | 997 | $14 \%$ |  |
| 7 | - | 1,874 | $26 \%$ |  |
| 8 | - |  | 1,475 | $20 \%$ |
| 9 | Advanced |  | 1,776 | $24 \%$ |
|  | Total |  | 7,288 | $100 \%$ |

As a result of their Masters experience, respondents swimming ability improved from an average of 5.75 to 7.14.
35. On average, in how many Masters swim meets per year do you participate?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | 0 |  | 2,297 | $32 \%$ |
| 2 | 1 |  | 1,483 | $20 \%$ |
| 3 | 2 |  | 1,181 | $16 \%$ |
| 4 | 3 |  | 786 | $11 \%$ |
| 5 | 4 |  | 550 | $8 \%$ |
| 6 | 5 |  | 408 | $6 \%$ |
| 7 | 6 |  | 231 | $3 \%$ |
| 8 | 7 |  | 80 | $1 \%$ |
| 9 | 8 |  | 97 | $1 \%$ |
| 10 | 9 |  | 26 | $0 \%$ |
| 11 | 10 |  | 60 | $1 \%$ |
| 12 | More than 10 |  | 79 | $1 \%$ |
|  | Total |  | 7,278 | $100 \%$ |

36. On average, how many open water swim races do you participate in per year?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | 0 |  | 3,874 | $53 \%$ |
| 2 | 1 |  | 1,592 | $22 \%$ |
| 3 | 2 |  | 788 | $11 \%$ |
| 4 | 3 |  | 415 | $6 \%$ |
| 5 | 4 |  | 195 | $3 \%$ |
| 6 | 5 |  | 166 | $2 \%$ |
| 7 | 6 |  | 25 | $0 \%$ |
| 8 | 7 |  | 39 | $1 \%$ |
| 9 | 8 |  | 5 | $0 \%$ |
| 10 | 9 |  | 22 | $0 \%$ |
| 11 | 10 |  | 70 | $1 \%$ |
| 12 | More than 10 |  | 7,263 | $100 \%$ |
|  | Total |  |  | 2 |

37. On average, how many triathlons do you participate in per year?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | 0 |  | 5,040 | $70 \%$ |
| 2 | 1 |  | 703 | $10 \%$ |
| 3 | 2 | 461 | $6 \%$ |  |
| 4 | 3 | 326 | $5 \%$ |  |
| 5 | 4 | 217 | $3 \%$ |  |
| 6 | 5 | 190 | $3 \%$ |  |
| 7 | 6 |  | 146 | $2 \%$ |
| 8 | 7 |  | 40 | $1 \%$ |
| 9 | 8 |  | 49 | $1 \%$ |
| 10 | 9 |  | 5 | $0 \%$ |
| 11 | 10 |  | 11 | $0 \%$ |
| 12 | More than 10 |  | 46 | $1 \%$ |
|  | Total |  | 234 | $100 \%$ |

The following questions were designed to be compared to another survey being sent to former USMS members that did renew their membership.
38. Please indicate your level of agreement or disagreement with the following statements.

| \# | Question | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Responses | Mean |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | I am more likely to participate in a swim meet /event if it is sanctioned by USMS. | 212 | 246 | 2,323 | 2,563 | 1,883 | 7,227 | 3.78 |
| 2 | I am interested in participating in USMS sanctioned open water swims. | 1,259 | 676 | 1,716 | 2,304 | 1,266 | 7,221 | 3.23 |
| 3 | I would like USMS to sanction more meets. | 237 | 268 | 4,428 | 1,499 | 755 | 7,187 | 3.32 |
| 8 | I would like USMS to sanction more open water swims. | 560 | 330 | 4,051 | 1,392 | 830 | 7,163 | 3.22 |
| 4 | I plan to participate in my LMSC or zone's short course yards championship in 2011. | 1,864 | 1,391 | 1,775 | 1,021 | 1,090 | 7,141 | 2.73 |
| 5 | I plan to participate in my LMSC or zone's long course meters or short course meters championship in 2011. | 2,013 | 1,550 | 2,045 | 863 | 683 | 7,154 | 2.53 |
| 6 | I plan to participate in the USMS Spring Nationals (short course yards) in 2011. | 2,664 | 1,865 | 1,666 | 389 | 569 | 7,153 | 2.21 |
| 7 | I plan to participate in the USMS Summer Nationals (long course meters) in 2011. | 2,676 | 1,889 | 1,867 | 405 | 308 | 7,145 | 2.13 |

39. Please indicate your level of agreement or disagreement with each of the following statements.

| \# | Question | Strongly Disagree | Disagree | Neither <br> Agree nor Disagree | Agree | Strongly Agree | Responses | Mean |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | When I have a problem, USMS is responsive. | 59 | 74 | 5,471 | 1,161 | 356 | 7,121 | 3.24 |
| 2 | USMS is dependable. | 16 | 20 | 3,134 | 3,248 | 708 | 7,126 | 3.65 |
| 3 | USMS provides the services it promises. | 15 | 29 | 2,691 | 3,525 | 852 | 7,112 | 3.73 |
| 4 | USMS keeps accurate records. | 13 | 59 | 2,571 | 3,292 | 1,179 | 7,114 | 3.78 |
| 5 | I am interested in what others think about USMS. | 247 | 539 | 3,715 | 2,112 | 511 | 7,124 | 3.29 |
| 6 | USMS successes are my successes. | 227 | 383 | 3,901 | 2,099 | 507 | 7,117 | 3.32 |
| 7 | When someone praises USMS, it feels like a personal compliment. | 335 | 616 | 4,026 | 1,727 | 428 | 7,132 | 3.18 |
| 8 | If a story in the media criticized USMS, I would feel embarrassed. | 380 | 758 | 3,309 | 2,163 | 499 | 7,109 | 3.23 |

40. Does your USMS club have a coach?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Yes |  | 5,762 | $86 \%$ |
| 2 | No |  |  | 906 |
|  | Total |  | 6,668 | $1400 \%$ |

41. Please indicate your level of agreement with each question about your coach.

| \# | Question | Strongly Disagree | Disagree | Neither <br> Agree nor <br> Disagree | Agree | Strongly Agree | Responses | Mean |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Our coach is willing to help swimmers on our club. | 19 | 80 | 469 | 2,205 | 3,290 | 6,063 | 4.43 |
| 2 | Our coach is too busy to respond to swimmer requests. | 2,595 | 2,279 | 814 | 270 | 94 | 6,052 | 1.84 |
| 3 | Our coach gives swimmers personal attention. | 55 | 277 | 725 | 2,427 | 2,578 | 6,062 | 4.19 |
| 4 | Our coach knows what each swimmer's needs are. | 102 | 422 | 1,229 | 2,421 | 1,884 | 6,058 | 3.92 |
| 5 | Our coach has our best interests at heart. | 45 | 99 | 764 | 2,238 | 2,901 | 6,047 | 4.30 |
| 6 | Our coach is skilled at coaching. | 59 | 139 | 694 | 2,103 | 3,055 | 6,050 | 4.32 |
| 7 | Our coach is knowledgeable about Masters swimming. | 48 | 136 | 714 | 2,076 | 3,067 | 6,041 | 4.32 |
| 8 | Our coach is polite. | 31 | 78 | 457 | 1,985 | 3,501 | 6,052 | 4.46 |
| 9 | Our coach is respectful of swimmers on the club. | 33 | 58 | 431 | 1,910 | 3,612 | 6,044 | 4.49 |
| 10 | Our coach is honest. | 15 | 23 | 494 | 1,788 | 3,688 | 6,008 | 4.52 |

42. Please indicate your level of agreement or disagreement with each of the following statements.

| \# | Question | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree | Responses | Mean |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Swimming makes me feel good. | 5 | 4 | 45 | 1,346 | 5,798 | 7,198 | 4.80 |
| 2 | Swimming gives me energy. | 7 | 30 | 159 | 1,688 | 5,304 | 7,188 | 4.70 |
| 3 | I enjoy swimming. | 10 | 16 | 89 | 1,391 | 5,662 | 7,168 | 4.77 |
| 4 | I like the rewards of swimming. | 7 | 6 | 113 | 1,425 | 5,631 | 7,182 | 4.76 |
| 5 | I want to stay in shape. | 6 | 0 | 18 | 1,037 | 6,123 | 7,184 | 4.85 |
| 6 | I want to be physically fit. | 5 | 0 | 17 | 1,013 | 6,139 | 7,174 | 4.85 |
| 7 | I want to improve my fitness. | 5 | 5 | 93 | 1,245 | 5,827 | 7,175 | 4.80 |
| 8 | I swim for health reasons. | 27 | 119 | 436 | 2,238 | 4,356 | 7,176 | 4.50 |
| 9 | I swim to have something to do. | 598 | 1,345 | 1,820 | 1,816 | 1,559 | 7,138 | 3.34 |
| 10 | I like to do something I am good at. | 24 | 98 | 732 | 3,091 | 3,220 | 7,165 | 4.31 |
| 11 | I like to meet new people. | 39 | 150 | 1,237 | 3,340 | 2,392 | 7,158 | 4.10 |
| 12 | I like to get out of the house. | 94 | 265 | 1,445 | 2,970 | 2,368 | 7,142 | 4.02 |
| 13 | I like the process of setting and striving for specific time goals. | 55 | 250 | 1,134 | 2,718 | 2,990 | 7,147 | 4.17 |
| 14 | I swim to get rid of excess energy. | 675 | 1,802 | 2,373 | 1,244 | 1,029 | 7,123 | 3.02 |


| 15 | I want to improve my swimming skills. | 20 | 58 | 413 | 2,875 | 3,799 | 7,165 | 4.45 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 16 | I swim to lose weight. | 389 | 902 | 1,687 | 2,319 | 1,839 | 7,136 | 3.60 |
| 17 | I swim because my family/ friends want me to. | 2,164 | 2,419 | 1,774 | 543 | 238 | 7,138 | 2.20 |
| 18 | I swim because a health professional advised me to. | 2,721 | 2,560 | 1,342 | 354 | 177 | 7,154 | 1.98 |
| 19 | I swim to control my stress/tension. | 726 | 956 | 1,313 | 2,744 | 1,416 | 7,155 | 3.44 |
| 20 | I like the social aspects of the swim club. | 196 | 346 | 1,664 | 2,988 | 1,935 | 7,129 | 3.86 |
| 21 | I like the sense of community when swimming with a club. | 139 | 215 | 1,237 | 3,051 | 2,478 | 7,120 | 4.06 |
| 22 | I like to compete against other swimmers. | 274 | 663 | 1,662 | 2,948 | 1,631 | 7,178 | 3.70 |
| 23 | I like to compete against the clock. | 121 | 290 | 839 | 3,622 | 2,295 | 7,167 | 4.07 |
| 24 | I only join USMS in order to compete in meets. | 2,007 | 2,209 | 1,477 | 945 | 515 | 7,153 | 2.41 |
| 25 | I join USMS to support the organization. | 802 | 1,205 | 2,489 | 2,041 | 606 | 7,143 | 3.06 |
| 26 | I only join USMS to get SWIMMER magazine. | 2,452 | 2,378 | 1,816 | 378 | 105 | 7,129 | 2.06 |

## 43. Please tell us a little more about yourself. What is your gender?

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | ---: | :---: |
| $\mathbf{1}$ | Male |  |  | 3,707 |
| 2 | Female |  | $52 \%$ |  |
|  | Total |  | 3,473 | $48 \%$ |

## 44. What is your age?

| \# | Answer |  | Response | \% |
| :---: | :---: | :---: | :---: | :---: |
| 1 | 18 to 24 years |  | 206 | 3\% |
| 2 | 25 to 29 years |  | 479 | 7\% |
| 3 | 30 to 34 years |  | 498 | 7\% |
| 4 | 35 to 39 years |  | 614 | 9\% |
| 5 | 40 to 44 years |  | 845 | 12\% |
| 6 | 45 to 49 years |  | 999 | 14\% |
| 7 | 50 to 54 years |  | 1,085 | 15\% |
| 8 | 55 to 59 years |  | 958 | 13\% |
| 9 | 60 to 64 years |  | 644 | 9\% |
| 10 | 65 to 69 years |  | 392 | 5\% |
| 11 | 70 to 74 years |  | 239 | 3\% |
| 12 | 75 to 79 years |  | 125 | 2\% |
| 13 | 80 to 84 years |  | 82 | 1\% |
| 14 | 85 to 89 years |  | 30 | 0\% |
| 15 | 90 to 94 years |  | 6 | 0\% |
| 16 | 95 to 99 years |  | 2 | 0\% |
| 17 | 100 years + |  | 1 | 0\% |
|  | Total |  | 7,205 | 100\% |

## 45. Please indicate your marital status:

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Single |  | 1,944 | $27 \%$ |
| 2 | Married/Partnered |  | 5,174 | $73 \%$ |
|  | Total |  | 7,118 | $100 \%$ |

46. Do you have children living at home?

| \# | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :---: | :---: |
| 1 | Yes |  | 2,617 | $37 \%$ |
| 2 | No |  | 4,525 | $63 \%$ |
|  | Total |  | 7,142 | $100 \%$ |

47. Please select the appropriate age group(s) that best describes your children. Select all that apply.

| $\#$ | Answer |  | Response | $\%$ |
| :---: | :--- | :--- | :--- | :--- |
| 1 | Infant(s) |  | 145 | $6 \%$ |
| 2 | Toddler(s) |  | 239 | $9 \%$ |
| 3 | Pre-schooler(s) |  | 328 | $12 \%$ |
| 4 | Elementary school aged child(ren) |  | 951 | $36 \%$ |
| 5 | Middle school/Junior High aged <br> child(ren) |  | 733 | $28 \%$ |
| 6 | High school aged child(ren) |  | 925 | $35 \%$ |
| 7 | Over 18 years of age (Not in high school) |  |  | 785 |

48. In what other activities do you participate? Check all that apply.


Many respondents responded to the other category. The general themes of those responses are below.

1. Climbing
2. Rowing
3. Pilates
4. Zumba
5. Sailing/boating
6. Soccer
7. Aikido
8. Hunting/fishing
9. Equestrian

## 49. What is the name of your Masters club?

6,504 respondents listed their club name.

| 50. | 50 States, D.C. and Puerto Rico |  |  |
| :---: | :--- | :---: | :---: |
| \# | Answer | Response | $\%$ |
| 1 | Alabama | 63 | $1 \%$ |
| 2 | Alaska | 44 | $1 \%$ |
| 3 | Arizona | 148 | $2 \%$ |
| 4 | Arkansas | 27 | $0 \%$ |
| 54 | No. California | 558 | $8 \%$ |
| 55 | So. California/LA | 310 | $4 \%$ |
| 56 | So. California/San | 73 | $1 \%$ |
|  | Diego |  |  |
| 5 | California | 566 | $8 \%$ |
| 6 | Colorado | 212 | $3 \%$ |
| 7 | Connecticut | 58 | $1 \%$ |
| 8 | Delaware | 4 | $0 \%$ |
| 9 | District of | 68 | $1 \%$ |
| 10 | Florida | 387 | $6 \%$ |
| 11 | Georgia | 118 | $2 \%$ |
| 12 | Hawaii | 55 | $1 \%$ |
| 13 | Idaho | 38 | $1 \%$ |
| 14 | Illinois | 309 | $4 \%$ |
| 15 | Indiana | 167 | $2 \%$ |
| 16 | lowa | 37 | $1 \%$ |
| 17 | Kansas | 36 | $1 \%$ |
| 18 | Kentucky | 71 | $1 \%$ |
| 19 | Louisiana | 36 | $1 \%$ |
| 20 | Maine | 60 | $1 \%$ |
| 21 | Maryland | 204 | $3 \%$ |
| 22 | Massachusetts | 212 | $3 \%$ |
| 23 | Michigan | 154 | $2 \%$ |
| 24 | Minnesota | 120 | $2 \%$ |
|  |  |  |  |


| 25 | Mississippi | 3 | $0 \%$ |
| :---: | :--- | :---: | :---: |
| 26 | Missouri | 71 | $1 \%$ |
| 27 | Montana | 37 | $1 \%$ |
| 28 | Nebraska | 26 | $0 \%$ |
| 29 | Nevada | 53 | $1 \%$ |
| 30 | New Hampshire | 40 | $1 \%$ |
| 31 | New Jersey | 137 | $2 \%$ |
| 32 | New Mexico | 43 | $1 \%$ |
| 33 | New York | 347 | $5 \%$ |
| 34 | North Carolina | 193 | $3 \%$ |
| 35 | North Dakota | 6 | $0 \%$ |
| 36 | Ohio | 195 | $3 \%$ |
| 37 | Oklahoma | 26 | $0 \%$ |
| 38 | Oregon | 177 | $3 \%$ |
| 39 | Pennsylvania | 175 | $3 \%$ |
| 40 | Puerto Rico | 0 | $0 \%$ |
| 41 | Rhode Island | 18 | $0 \%$ |
| 42 | South Carolina | 81 | $1 \%$ |
| 43 | South Dakota | 10 | $0 \%$ |
| 44 | Tennessee | 44 | $1 \%$ |
| 45 | Texas | 339 | $5 \%$ |
| 46 | Utah | 55 | $1 \%$ |
| 47 | Vermont | 29 | $0 \%$ |
| 48 | Virginia | 324 | $5 \%$ |
| 49 | Washington | 300 | $4 \%$ |
| 50 | West Virginia | 3 | $0 \%$ |
| 51 | Wisconsin | 89 | $1 \%$ |
| 52 | Wyoming | 8 | $0 \%$ |
| 53 | Not in US | 8 | $0 \%$ |
|  | Total | 6,972 | $100 \%$ |

51. What is your combined annual pre-tax household income?

| \# | Answer |  | Response | \% |
| :---: | :---: | :---: | :---: | :---: |
| 1 | under \$ 24,999 |  | 256 | 4\% |
| 2 | \$25,000-49,999 |  | 571 | 10\% |
| 3 | \$50,000-74,999 |  | 846 | 15\% |
| 4 | \$75,000-99,999 |  | 936 | 16\% |
| 5 | \$100,000-124,999 |  | 931 | 16\% |
| 6 | \$125,000-149,999 |  | 586 | 10\% |
| 7 | \$150,000-174,999 |  | 420 | 7\% |
| 8 | \$175,000-199,999 |  | 285 | 5\% |
| 9 | \$200,000-224,999 |  | 251 | 4\% |
| 10 | \$225,000-249,999 |  | 121 | 2\% |
| 11 | \$250,000+ |  | 615 | 11\% |
|  | Total |  | 5,818 | 100\% |


[^0]:    Mean is 5.75 .

